



**FOR IMMEDIATE RELEASE**

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**John B. Weaver and Robert A. Aanerud receive ISO 20000 Lead Auditor Status**

*The International Register of Certified Auditors designate JBW Group principals as certified auditors*

**Minneapolis, MN, January 7, 2009** – The International Register of Certified Auditors (IRCA) has certified both John B. Weaver and Robert A. Aanerud, principals at JBW Group International Inc., as meeting all the requirements for designation as an ISO 20000 Lead Auditor. IRCA-certified training for this designation was completed in the United Kingdom with SGS United Kingdom Ltd., one of the only providers of this training in the world. ISO 20000, the international standard for IT service management is a globally emerging standard that applies the same rigor to the delivery of IT services as ISO 27001 provides for information security, and ISO 9001 provides for manufacturing and other business processes.

“This uniquely positions JBW Group International to provide consulting services to our clients within the framework of ISO 20000, harmonized with new and existing management systems,” says John B. Weaver, President and CEO. By providing auditor services under the auspices of accredited registrars, JBW Group International also brings an informed perspective to implementation consulting.

Mr. Weaver and Mr. Aanerud are the first US consultant/auditors to complete the training and qualify for IRCA certification under ISO 20000.

Organizations worldwide use competent auditors who carry out effective audits that achieve increased efficiency, greater competitiveness and enhanced credibility. By using IRCA-certificated auditors, organizations can be confident that their management systems are assessed by individuals whose skills and knowledge meet the internationally-recognized standards set by IRCA.

**About International Standard ISO 20000**

ISO/IEC 20000-1:2005 defines the requirements for a service provider to deliver managed services. It may be used by businesses that are going out to tender for their services; to provide a consistent approach by all service providers in a supply chain; to benchmark IT service management; as the basis for an independent assessment; to demonstrate the ability to meet customer requirements; or to improve services.

ISO/IEC 20000-1:2005 promotes the adoption of an integrated process approach to effectively deliver managed services to meet business and customer requirements. For an organization to function effectively it has to identify and manage numerous linked activities. Co-ordinated integration and implementation of the service management processes provides the ongoing control, greater efficiency and opportunities for continual improvement.

**About IRCA**

The International Register of Certificated Auditors (IRCA) is the world's original and largest international certification body for auditors of management systems. Located in the UK in the centre of London, IRCA certifies more than 13,750 auditors in over 120 countries worldwide.

IRCA provides auditors, business and industry with two main services:

1. certification of auditors of management systems. These include: consultants assisting organizations to develop and implement quality management systems certification body/registrars auditors, auditing organizations against ISO 9001 and other management system standards internal auditors, performing audits on suppliers or auditing their own organizations quality managers
2. approval of training organizations and certification of their auditor training courses.

IRCA has approved over 90 training organizations, who together provide training for over 50,000 students each year in over 100 countries.

IRCA offers certification programmes that recognize the competence of auditors who audit quality, environmental, occupational health and safety, software development, information security and food safety management systems.

**About JBW Group International Inc.**

JBW Group International was founded in 2002 to provide Information Security solutions to businesses in financial, telecommunications, healthcare, manufacturing and energy vertical markets. The JBW Group methodology is based on the internationally-recognized standards framework ISO 27001. This methodology is process-oriented, focuses on the business objectives of the client and incorporates the concepts of quality management and continuous improvement all with the objective of protecting the confidentiality, integrity and availability of critical information assets. Please visit the company's web site at [www.jbwgroup.com](http://www.jbwgroup.com) for more information.

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